

GOVERNMENT OF THE VIRGIN ISLANDS OF THE UNITED STATES

VIRGIN ISLANDS DEPARTMENT OF HEALTH

ST. CROIX OFFICE 3500 ESTATE RICHMOND CHRISTIANSTED, ST. CROIX, U.S.V.I. 00820-4370 CHARLES HARWOOD MEMORIAL COMPLEX TEL: (340)718-6551 * FAX: (340)718-1376 ST.THOMAS OFFICE 1303 HOSPITAL GROUND, SUITE 10 CHARLOTTE AMALIE ST.THOMAS, U.S.V.I. 00802-6722 TEL: (340)774-0117 * FAX: (340)777-4001

PRESS RELEASE

October 14, 2021

Jahnesta Ritter
Director of Public Relations
340-718-1311ext. 3671
Jahnesta.ritter@doh.vi.gov

Department of Health Advises the Public the COVID-19 Hotlines Are Now Operational

St. Croix, US Virgin Islands — The Department of Health advised the public that the COVID-19 Hotlines have returned to operational status. The technical difficulties experienced with Viya telephone equipment over the past two days have been corrected allowing the two COVID-19 Hotlines, 340-712-6299 on St. Croix and 340-776-1519 on St. Thomas to resume normal services to the public.

The Department wishes to thank the public for their patience and understanding while repairs were completed.

The Department continues to work to slow the spread of COVID-19 and urges everyone to also continue following precautionary measures including: practice social distancing, wear a mask when in company of others outside of those in your household, clean frequently used areas thoroughly, and wash your hands often with soap and warm water.

Virgin Islanders are reminded that the COVID-19 vaccine can prevent severe illness and death. Individuals can still schedule an appointment by calling (340) 777-8227 or visit covid19usvi.com/vaccines. Walk-ins are also accepted at our Community Vaccination Centers.

Press Release

Department of Health Advises the Public COVID-19 Hotlines are Temporarily Non-Functional
October 13, 2021

Page 2

St. Croix's Community Vaccination Center is located at the Nissan Center on St. Croix which is in La Grande Princesse, adjacent to the Honda Dealership and The Paint Shop, on the same side of the street as Food Town.

On St. Thomas the Community Vaccination Center is located at the Community Health Clinic on the 2^{nd} floor at the Schneider Regional Medical Center.

If you are sick or a close contact of a positive case you can schedule yourself to get tested here: covid19usvi.com/testing

For more information, visit <u>covid19usvi.com</u>. For COVID-19 updates, text COVID19USVI to 888777.