

Introducing the Virgin Islands WIC Mobile App

Getting Started

How to get the Virgin Islands WIC Mobile App

The Virgin Islands WIC Mobile App is available on both the iPhone App Store and Google Play for Android by simply searching for *Virgin Islands WIC*.



How to Register

Registering is easy as long as your family has an active eWIC card.

To register, enter:

- Email address
- *Password - passwords must be:*
 - ✓ Between 8 to 20 characters
 - ✓ Contain at least 1 lowercase and 1 uppercase letter
 - ✓ Contain at least one number (0-9)
- Active eWIC Card Number
- **Cardholder** Birth Date* (note year selection at top left corner of popup on Android phones)
- **Cardholder** Zip Code

You may also use your Facebook, Google+ or Twitter account logins to register.



Verizon LTE 3:00 PM 60%

VI WIC

VI WIC PROGRAM FOR OUR KIDS' SAKE

Enter Email Address

Enter Password

Login

or sign in with

f g+ t

US Virgin Islands WIC

6103 8600 0000 0000

Register

Forgot Password

Clinics Stores Resource Links

Verizon LTE 3:00 PM 60%

< VI WIC Register

Email Address

Enter Email Address

Password

Enter Password

Confirm Password

Enter Confirm Password

eWIC Card Number

Enter eWIC Card Number

Cardholder Birth Date

Enter Cardholder Birth Date

Mailing Address Zip Code

Enter Mailing Address Zip

Register

2019

Tue, Jan 1

January 2019

S M T W T F S

1 2 3 4 5

6 7 8 9 10 11 12

13 14 15 16 17 18 19

20 21 22 23 24 25 26

27 28 29 30 31

Cancel OK



Forgot Password?

Use the Forgot Password screen to reset the password linked to the account.

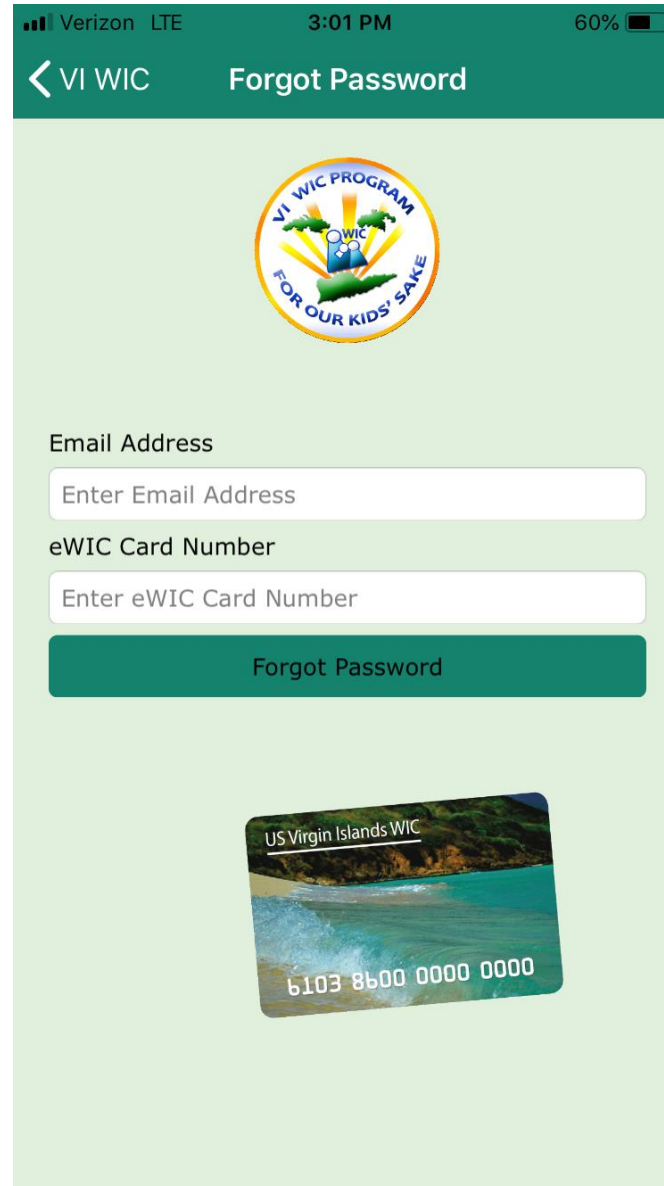
To reset the password, enter:

- Email address

And one of the 3 following fields (chosen at random) to verify the account

- eWIC Card Number
- Cardholder Birth Date
- Cardholder Zip Code

Once the account is verified, a new password can be entered.



Verizon LTE 3:01 PM 60%

< VI WIC Forgot Password

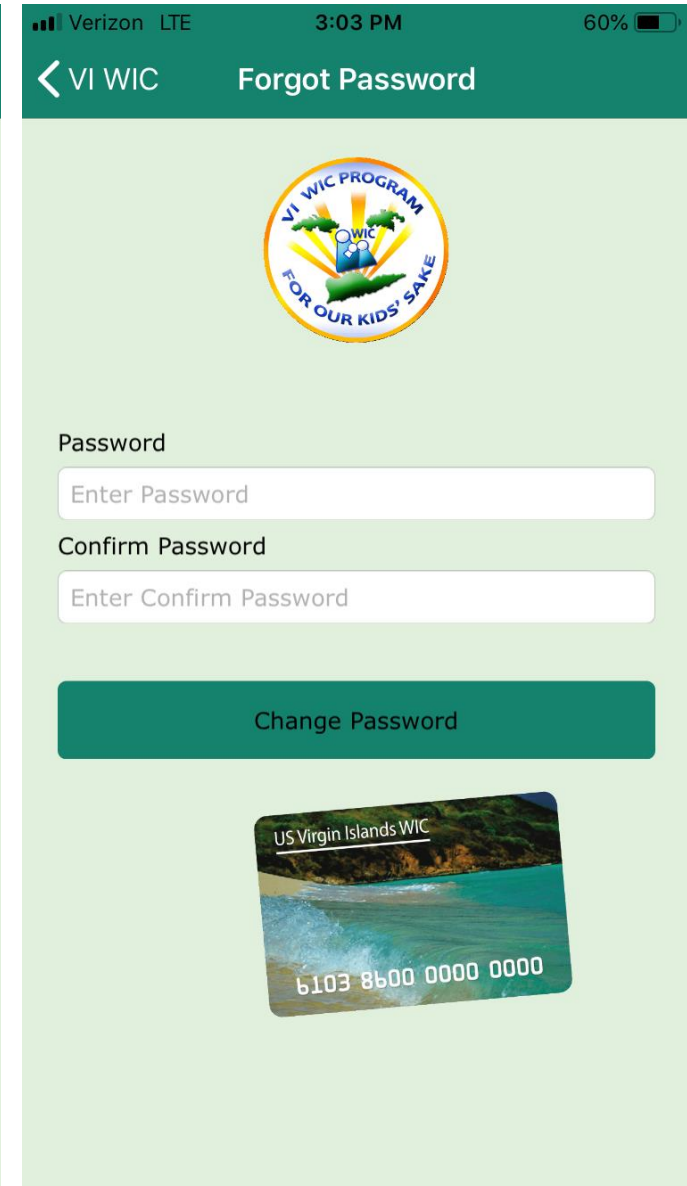
VI WIC PROGRAM
FOR OUR KIDS' SAKE

Email Address
Enter Email Address

eWIC Card Number
Enter eWIC Card Number

Forgot Password

US Virgin Islands WIC
6103 8600 0000 0000



Verizon LTE 3:03 PM 60%

< VI WIC Forgot Password

VI WIC PROGRAM
FOR OUR KIDS' SAKE

Password
Enter Password

Confirm Password
Enter Confirm Password

Change Password

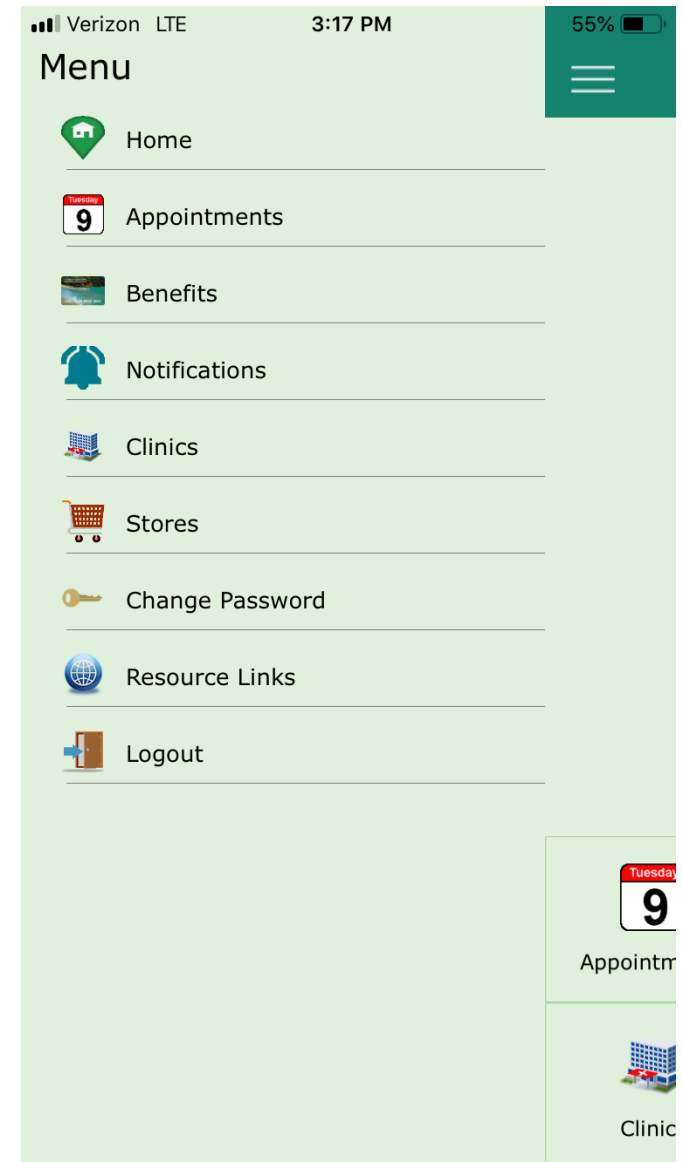
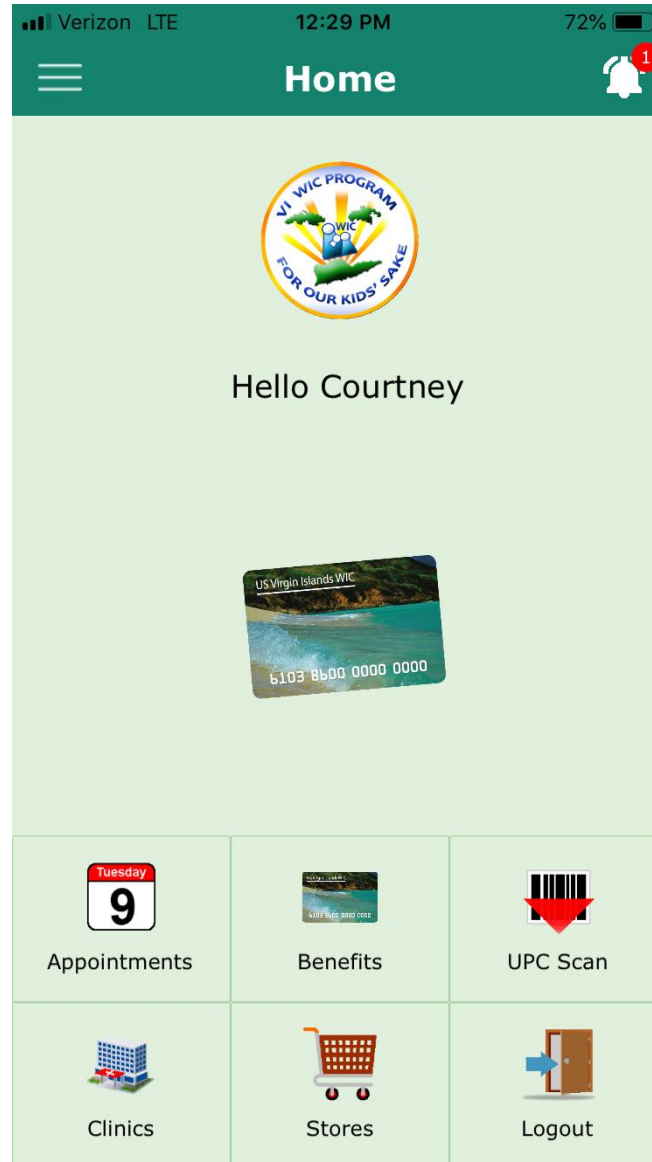
US Virgin Islands WIC
6103 8600 0000 0000



Home Screen

After logging into the Virgin Islands WIC Mobile App, the Main Menu will display the following options:

- Appointments
- Benefits
- UPC Scan
- Notifications
- Clinics
- Stores
- Change Password
- Logout



Appointments


View details on upcoming appointments.

The Appointments screen displays:


- The clinic where the appointment is scheduled, including telephone number and address.
- Names of each participant in the family who has an appointment scheduled.
- Date and time of each appointment.
- A reminder of what to bring to the appointment for each participant.

Verizon LTE4:28 PM36%

Appointments



Charles Harwood
(340) 773-1311



Charles Harwood Complex
Christiansted, VI 00820

Next Appointment

Participant Name	Appointment Date/Time
Mike Mobile	02/27/2019 2:30 PM

Please remember to bring:

For Mike Mobile:

- Proof of identity

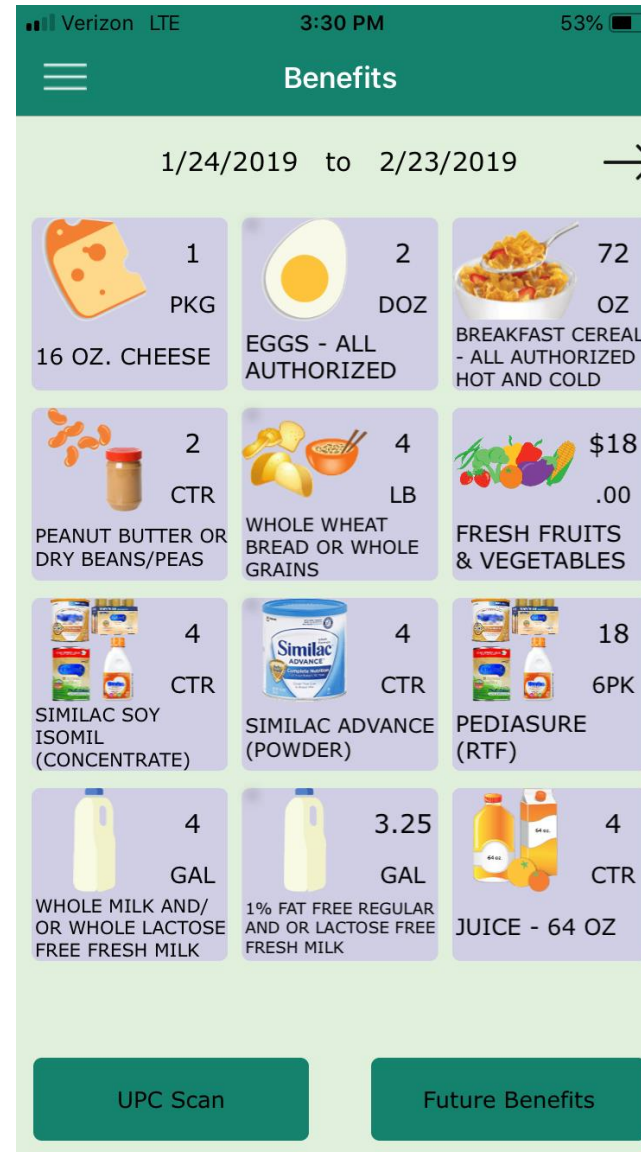


Benefits

View benefit balance and other benefit information for current and future benefits.

Navigate back and forth between current and future benefits using the arrows, swiping to the right or left, or by using the buttons on the bottom of the screen.

View details for each food item by selecting the icon.



Fruits and Vegetables Cost Calculator

In the Benefits section of the mobile app, if fruits and vegetables have been issued to any participant in the family, selecting it displays additional details as to what has been issued.

Clicking on the [Go to Cost Calculator](#) link will navigate the user to the cost calculator section of the screen where they can calculate the total cost of the item they wish to purchase.

Note: Under 'Not Allowed' you now have a dollar amount for fruits and vegetables on your eWIC cards as there is no longer a Cash Value Check


Verizon LTE 3:31 PM 53%

< FRESH FRUITS & VEGETABLES

FRESH FRUITS & VEGETABLES
Issued Quantity is \$18.00
Remaining Quantity is \$18.00

Fruits and Vegetables

[Go to Cost Calculator](#)

 **BUY** Any variety of Fresh fruits and vegetables with your **WIC Fruit and Vegetable benefit.**

BUY:

- Any variety of fresh
- Whole or Cut

Not Allowed:

- Dry, canned or frozen with Cash Value Check

Buying Fruits & Vegetables When Sold by the Pound	EXAMPLE: Bananas				
<ol style="list-style-type: none"> Select a fruit or vegetable that is priced by the pound. Place the item on the grocery scale for an estimated weight. Use the COST CALCULATOR to calculate the Total 	<table> <tr> <td>Price:</td> <td>Weight:</td> </tr> <tr> <td>\$0.59/lb</td> <td>1 ¾ lbs</td> </tr> </table> <ul style="list-style-type: none"> Enter the Price per Pound (.59) in the "Price" box Enter the Weight as a decimal number (1.75) in the "Weight" box Click on the "Calculate Cost" button The amount of \$1.04 	Price:	Weight:	\$0.59/lb	1 ¾ lbs
Price:	Weight:				
\$0.59/lb	1 ¾ lbs				

Verizon LTE 3:31 PM 52%

< FRESH FRUITS & VEGETABLES

FRESH FRUITS & VEGETABLES
Issued Quantity is \$18.00
Remaining Quantity is \$18.00

Buying Fruits & Vegetables When Sold by the Pound	EXAMPLE: Bananas				
<ol style="list-style-type: none"> Select a fruit or vegetable that is priced by the pound. Place the item on the grocery scale for an estimated weight. Use the COST CALCULATOR to calculate the Total Cost of the item 	<table> <tr> <td>Price:</td> <td>Weight:</td> </tr> <tr> <td>\$0.59/lb</td> <td>1 ¾ lbs</td> </tr> </table> <ul style="list-style-type: none"> Enter the Price per Pound (.59) in the "Price" box Enter the Weight as a decimal number (1.75) in the "Weight" box Click on the "Calculate Cost" button The amount of \$1.04 will be shown as the Total <p>\$0.59/lb * 1.75 pounds = \$1.04</p>	Price:	Weight:	\$0.59/lb	1 ¾ lbs
Price:	Weight:				
\$0.59/lb	1 ¾ lbs				

COST CALCULATOR	
Price/Pound:\$	<input type="text"/>
Weight (lbs):	<input type="text"/>
<input type="button" value="Calculate Cost"/>	Total: \$0.00



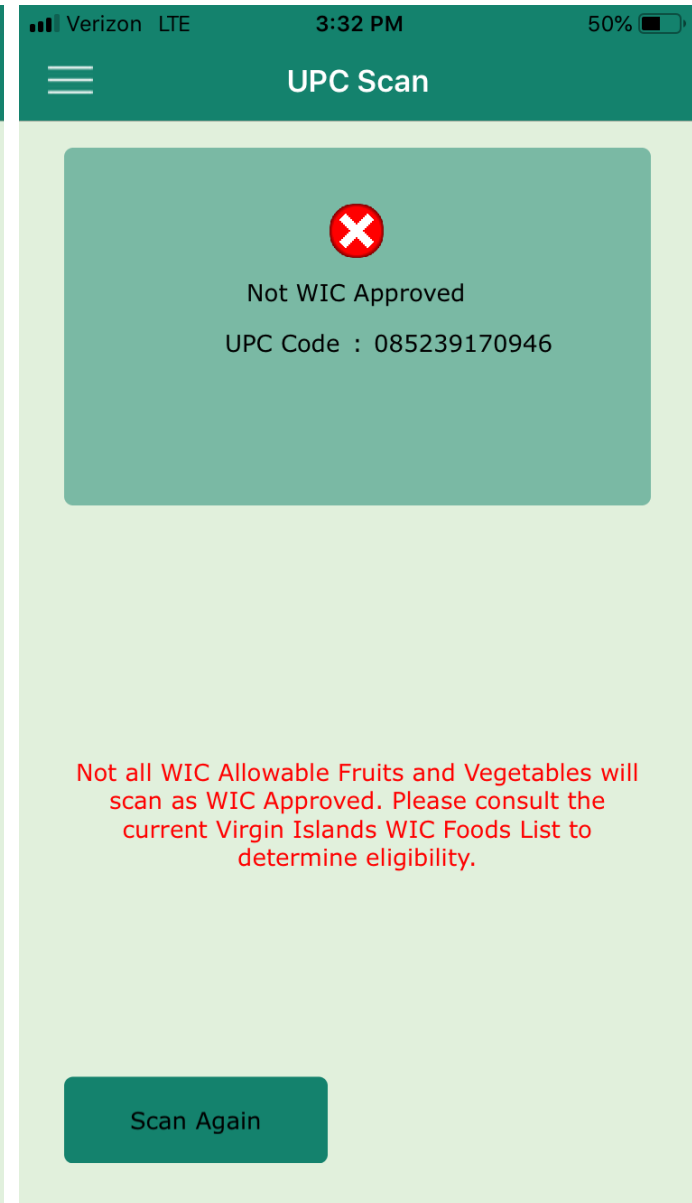
UPC Scan

Scan a UPC while shopping to see if the item is WIC approved.

Access the UPC Scan screen via the Home or Benefit screens.

Once a UPC has been scanned, the results will display based on the following:

- WIC Approved and the remaining balance (if this item is on your current benefits)
- WIC Approved but not on your current benefits
- Not WIC Approved



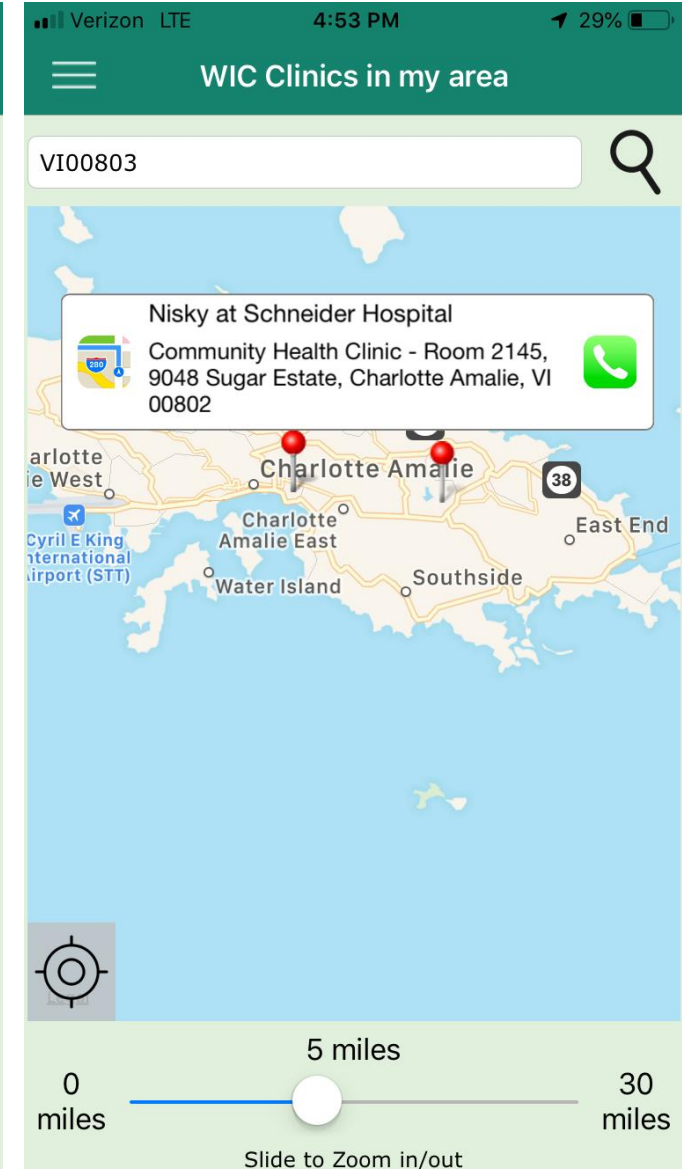
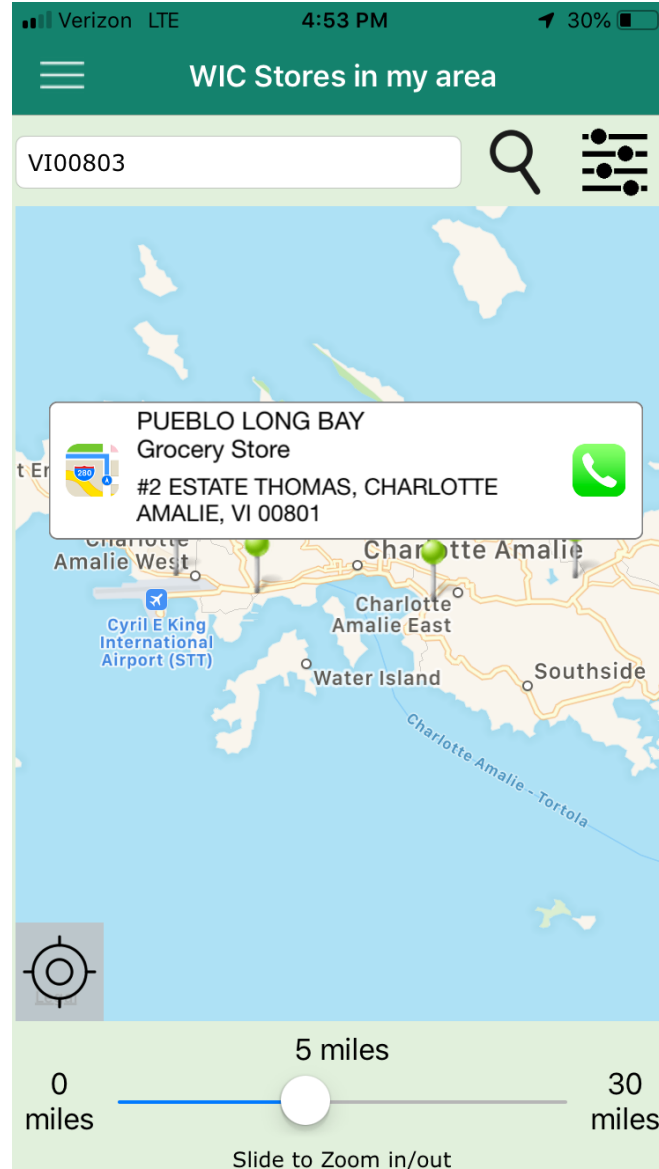
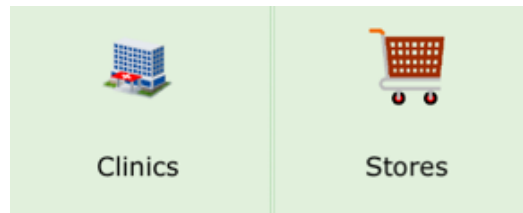
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.

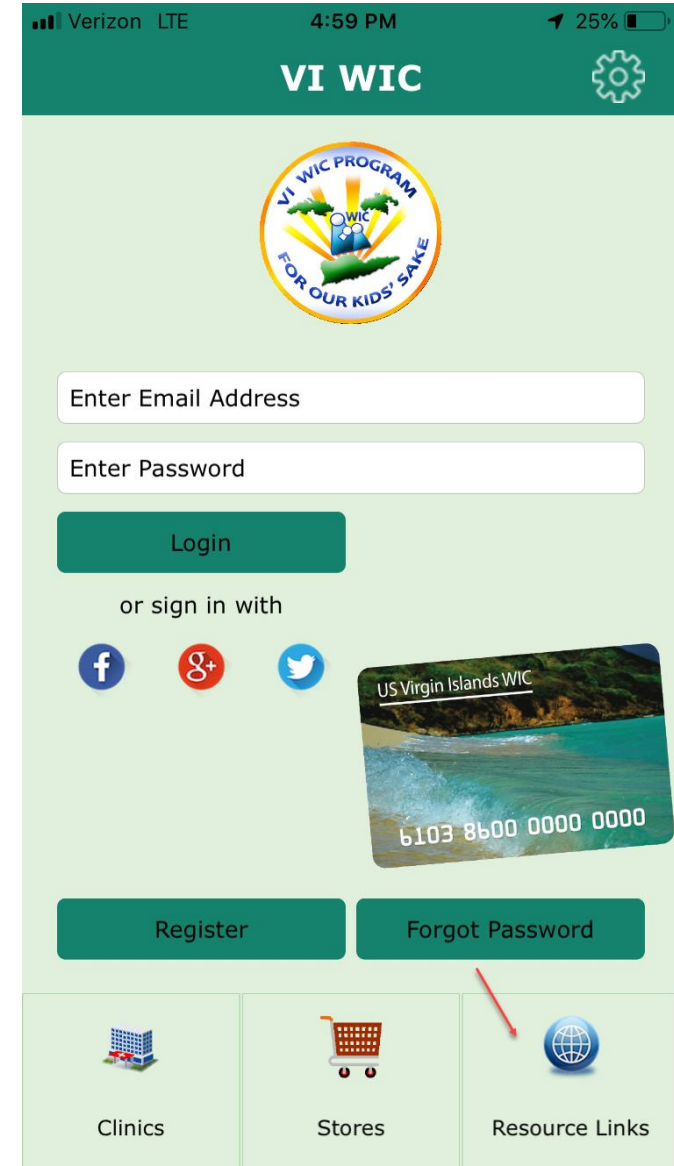
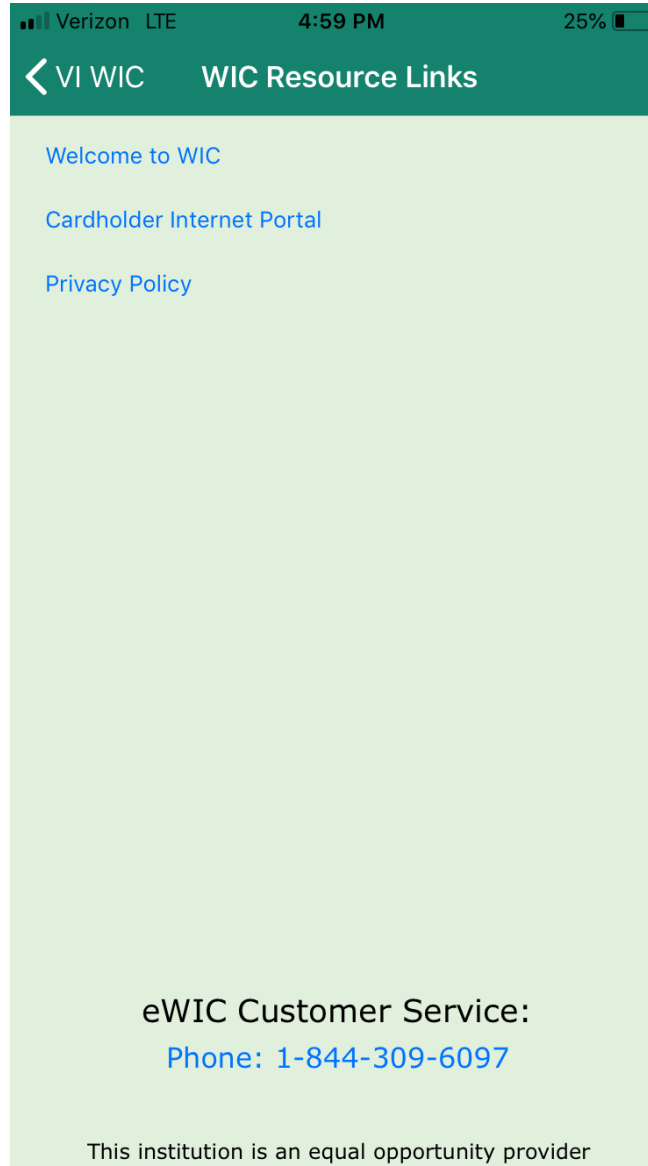


Resource Links

The Resource Links screen gives you access to additional WIC Resources and eWIC information.

The Resource Links screen is located on the Virgin Islands WIC Mobile App Main screen prior to logging in and also from the Main Menu when logged into the app.

Note: Corrected eWIC Customer Service phone: 1-844-309-6098

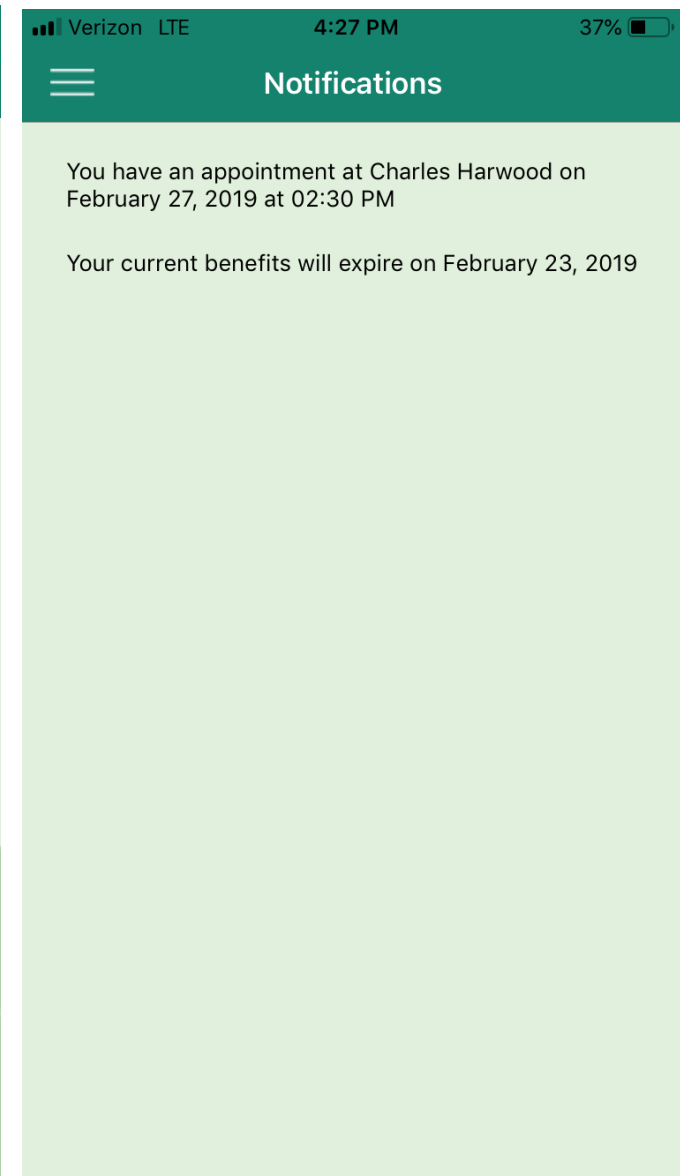
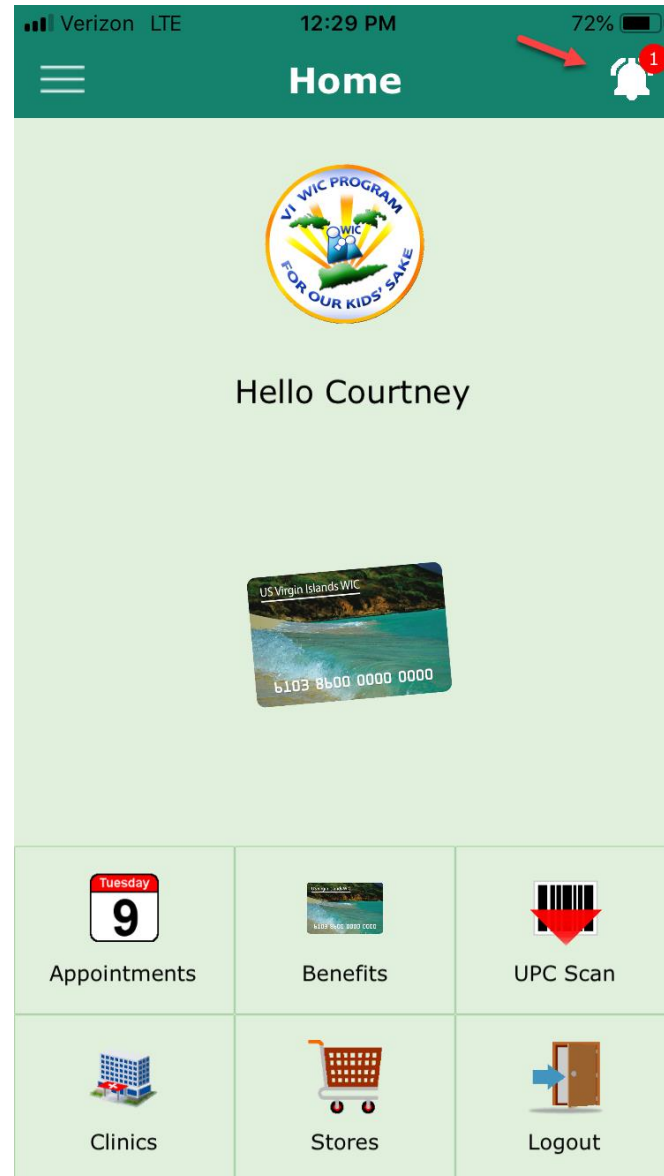
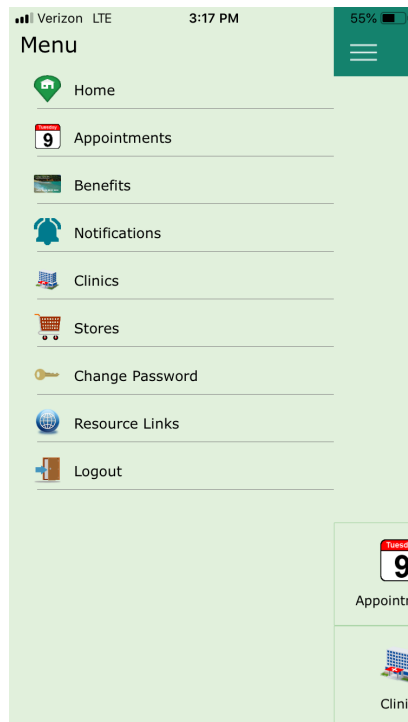


Notifications

Receive notification alerts for upcoming appointments and expiring benefits.

The notification icon will be illuminated when a new alert exists.

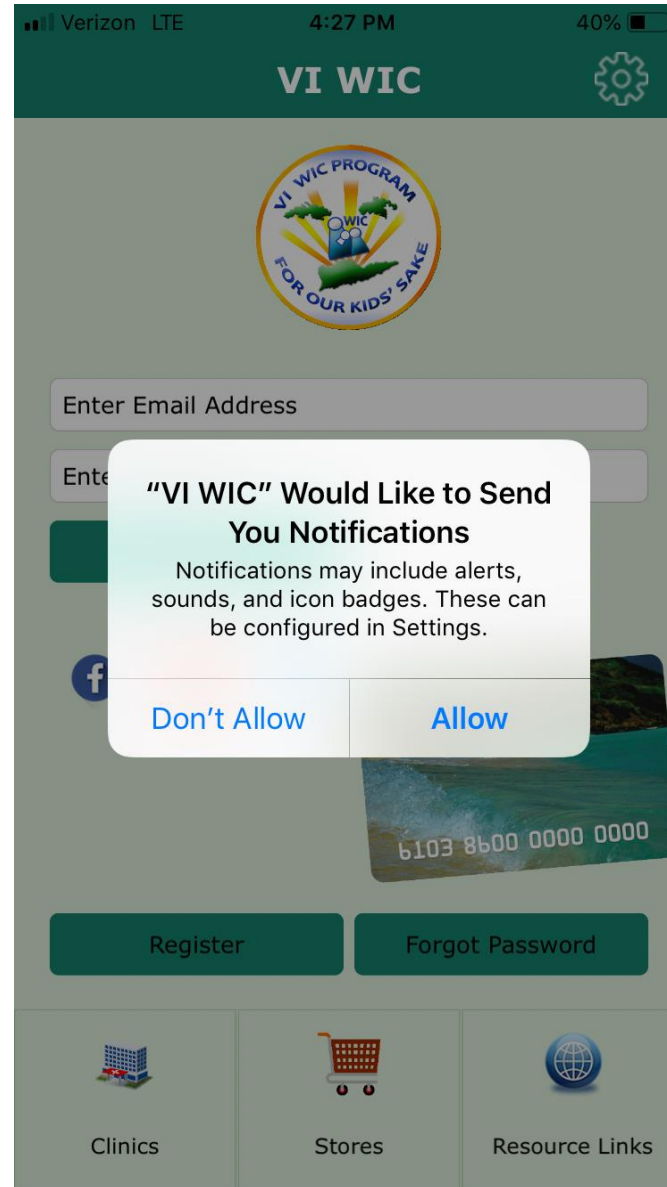
Access the Notifications screen from the icon or the Main Menu.



Push Notifications

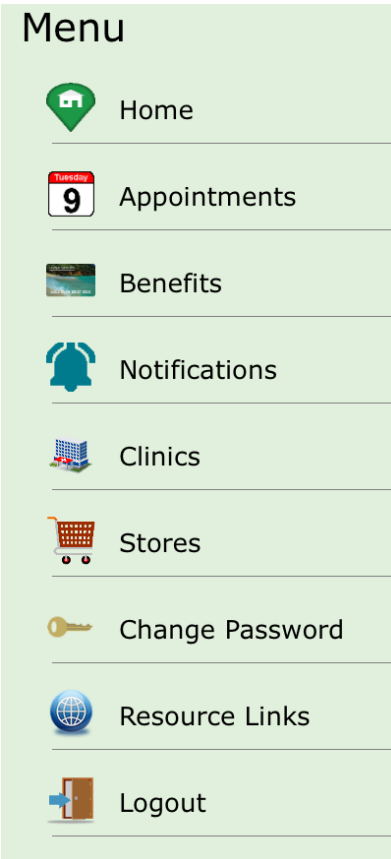
Receive push notifications for upcoming appointments and expiring benefits.

Clicking the *Allow* button will enable the notifications to be sent to the participant's device even when the Virgin Islands WIC Mobile App is closed. Configuration changes can be handled through the individual phone settings.



Change Password

Use the Change Password screen to update an existing password.



A screenshot of a mobile app interface for changing a password. The status bar at the top shows "Verizon LTE", "5:10 PM", and "25%" battery. The app's header is green with a hamburger menu icon and the title "Change Password". Below the header is the "VI WIC PROGRAM FOR OUR KIDS' SAKE" logo. The form contains three input fields: "Current Password" (placeholder: "Enter Current Password"), "New Password" (placeholder: "Enter New Password"), and "Confirm Password" (placeholder: "Enter Confirm Password"). A green "Change Password" button is positioned below the fields. At the bottom, there is an image of a "US Virgin Islands WIC" card with the number "6103 8600 0000 0000".

