



Virgin Islands Department of Health

St. Thomas-St. John Employee of the Year Mrs. Eurita Austin

Innovation

In the world of business, there generally are two types of workers -- those who wait to be told what to do and those who think things through and keep busy by constantly finding tasks that need performing. Further, in an age when most workers, both teens and adult, do as little as possible, and usually only when told, a self-motivated employee automatically sets herself apart from the crowd. At the Department of Health, this individual is Mrs. Eurita Austin. She never hesitates to recommend new ways of accomplishing tasks and is well-known for doing whatever it takes to complete jobs. This usually translates to taking assignments home, as allowed and as necessary, to ensure that deadline dates are met. Ms. Austin always finds innovative ways to get her job done. When keying employees into the ERP System, she tries to be the first person once payroll is open so she can get the first series of numbers that's available. She tries as much as possible to get her payroll batches in on time and on several occasions has travelled home with work to get it done timely.

Professionalism

Mrs. Austin is a 16-year employee with the V.I. Department of Health who has continuously demonstrated professionalism by arriving to work on time, rarely away from her work station and ensuring that all inquiries to her office as Payroll Supervisor are answered in a timely fashion. She is always thorough and known for performing quality work on time. She welcomes challenges and always strives to achieve a consistent level of quality and excellence when completing assignments. One of her well-admired attributes includes recognizing the sensitive nature of her work and never misusing it. She can be counted upon to always be confidential in an office that works closely and internally with the Office of the Commissioner Human Resources Division and externally with the Departments of Finance and Division of Personnel, relative to employee data.

Teamwork

Mrs. Austin is always willing to lend a helping hand and can always be depended on to keep her commitments and never hesitates to make valuable suggestions when needed. She strives to achieve a level of quality and excellence, even it's the first venture, when assigned tasks and is fun to work with. Recently, when asked to assist with entering

payments into the ERP, something that she has never done, she did not hesitate and once completed, her supervisor 'graded' the completed job as a B+ to which Mrs. Austin responded that it was more of an A- minus. The supervisor counteracted with the fact that a 'plus' is better than a 'minus' to which Mrs. Austin had another quick comeback - that A comes before B. Mrs. Austin is definitely deserves an A+ for teamwork.